

SUSTAINABLE
TOURISM



CRC

Publications Catalogue 2005

Sustainable Resources

Sustainable Enterprises

Sustainable Destinations





contents

RESEARCH

The STCRC's research program encompasses research expertise in five discipline focus areas – modelling, environmental science, engineering & architecture, information & communication technology, and tourism management – contributing knowledge to the following three core research programs:

- 1) **Sustainable Resources:** Natural and cultural heritage sites serve as a foundation for tourism in Australia. These sites exist in rural and remote Australia and are environmentally sensitive requiring specialist infrastructure and technologies.
- 2) **Sustainable Enterprises:** Enterprises that adhere to sustainable best practices, innovate, and harness the latest technologies will be more likely to prosper.
- 3) **Sustainable Destinations:** Environmental, infrastructural, economic, and social aspects of tourism development are examined simultaneously because the neglect of any single facet may undermine the achievement of sustainability objectives.

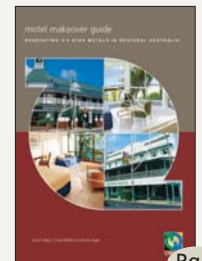
FEATURE TITLES	3
Destination management titles	3
Event management titles	4
Wildlife tourism titles	4
Environmental systems titles	5
Economic models titles	5
Protected area management titles	6
ORDER FORM	7



Pg 5



Pg 4






Pg 6

Prices

- All prices include **10% GST** [good & services tax]
- Prices are subject to change without notice
- Prices = **AUD\$**
- Prices quoted = **Paperback**

Symbols

-  Paperback only (or CD where indicated)
-  PDF copy available only
-  In press (check online bookshop if available + price)

Orders – Paperback

- Australian orders: incur AUD\$5 postage + handling
- Overseas orders: incur AUD\$10 postage + handling
- Free Titles: do not incur fees (except if ordered online)

Contact

Sustainable Tourism CRC

PMB 50, GOLD COAST MC
QLD 9726 AUSTRALIA

Ph: +61 7 5552 8172

Fax: +61 7 5552 8171

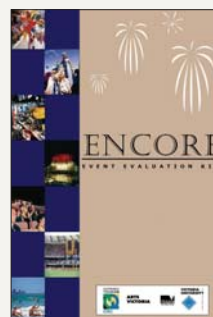
Email: info@crctourism.com.au

Photos: courtesy Tourism Queensland

[<http://www.tq.com.au>]

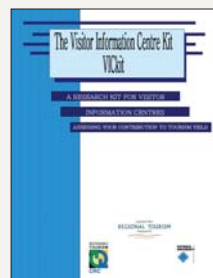
KITSHOP [<http://www.crctourism.com.au>]

STCRC now offers innovative, user-friendly kits for the tourism industry. Kits are available as either downloadable files or hardcopy. For more information, click on the corresponding fact sheets accompanying each kit. Prior to purchasing a kit from the Kitshop, please read the **TERMS AND CONDITIONS** by clicking on the title of the kit you wish to order. Your order is accepted on the basis of these terms and conditions applying to the transaction.



Encore Event Evaluation Kit

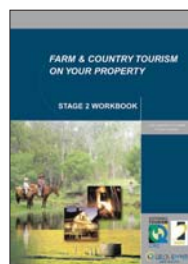
Special events are a very important part of the tourism industry in many regions and provide leisure opportunities for local residents. *Encore* will enable event organisers and sponsors to assess the magnitude of new funds that are attracted to the host region as a result of an event. The kit collects key demographic, marketing and visitor satisfaction data that will assist events in being more successful over time. *Encore* has been designed so that it can be used by people who have not received specific training nor have a background in event evaluation.



Visitor Information Centre (VIC) Kit

Know the value of your VIC. The VICkit evaluates the contribution your VIC makes to tourism in your region by identifying VICs role in changing visitor behaviour by increasing length of stay and number of activities undertaken by tourists. The VICkit also enables VICs to monitor their service quality, tourism knowledge the ability to staff to up-sell tourism products. A valuable tool for VICs.

Over **200** research titles available to order from the online bookshop:
www.crctourism.com.au/bookshop



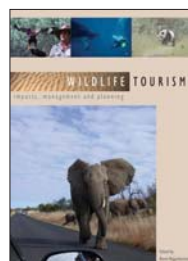
FARM & COUNTRY TOURISM ON YOUR PROPERTY: stage 2 workbook by Higginbottom, Waight & Fausnaugh

This workbook follows on from the Stage 1 Assessment Tool. The aims of Stage 2 are to help you further develop your tourism business idea, broaden your thinking about possibilities and likely problems, help to identify gaps in resources and skills to be addressed, help to decide if your idea is worth pursuing and provide groundwork to allow you to develop a sound business plan.



NATIONAL BUSINESS EVENTS STUDY: an evaluation of the Australian Business Events Sector by Deery, Jago, Fredline & Dwyer

This comprehensive evaluation examines the size and scope of the business events sector in Australia. Each component of the study was underpinned by information obtained from business event venues regarding the number of events and participants they hosted over a full year.



WILDLIFE TOURISM: impacts, management and planning by Higginbottom

This is the first comprehensive volume on the subject, written by experts in the field and drawing on a wide range of disciplines. It covers the full scope of wildlife tourism, including zoos, wildlife watching, hunting and fishing. It provides an up-to-date review of wildlife tourism issues, and practical directions for enhancing its Triple Bottom Line sustainability.



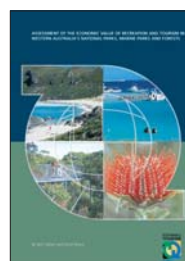
MODIFICATION OF DREDGED SEDIMENTS TO PRODUCE USEFUL PRODUCT BY HEATING TO HIGH TEMPERATURES: literature review by Morris & Wong

This report distils literature relevant to the modification of dredged sediments by heating and presents it in a compact form aimed at stimulating interest in the potential of the modification process and facilitating ongoing research.



REGIONAL TOURISM MODELLINGS: the South West Tapestry by Walker, Lee, Goddard, Kelly & Pedersen

This project investigated future tourism opportunities by developing a greater understanding of tourism as a system and developing a computer model for developing and testing tourism strategies. This model is the Tapestry Tourism Futures Model (TTFM). The region includes Bunbury, Harvey, Collie, Dardanup, Donnybrook-Balingup and Capel.



ASSESSMENT OF THE ECONOMIC VALUE OF RECREATION AND TOURISM IN WESTERN AUSTRALIA'S NATIONAL PARKS, MARINE PARKS AND FORESTS by Carlsen & Wood

This first assessment adopted a case study approach. The 2 regions of Southern Forest and Gascoyne Coast were nominated because of their significance for tourism and recreation and their endowment of natural attractions within these parks. This study estimated the direct yearly tourist expenditure in these regions.

titles available

DESTINATION MANAGEMENT

NO. TITLE	AUTHORS	AUD \$
1. Aboriginal Tourism in Australia: a research bibliography + update	Zeppel Heather	55.00
2. Australian Regional Tourism Handbook: industry solutions 2001	Kelly Ian	FREE
3. Australian Regional Tourism Handbook: industry solutions 2002	Kelly Ian	FREE
4. Australian Regional Tourism Handbook: industry solutions 2003	Kelly & Taylor	20.00
5. Canberra 2000 Visitor Satisfaction Evaluation	Ceglieski, Espinoza, May, Mules & Ritchie	20.00
6. Communities as Regional Destinations: a development potential index	Murphy & Cooper	20.00
7. Conservation, Poverty Alleviation and Community Development Through Tourism in Developing Countries	Bauer, Sofield, Webb, Battig & De Lacy	FREE
8. Convention Site Selection: determinants of destination choice in the Australian domestic conventions sector	Crouch & Louviere	20.00
9. Drive Tourism: up the wall and around the bend	Carson, Waller & Scott	55.00
10. Dyrirbal Sustainable Tourism Projects: sustaining cultural tourism opportunities in the Queensland Wet Tropics	O'Rourke & Memmott	55.00
11. Economic Impacts of Retail Trade on the Gold Coast (Part II) [GCTV#3.1]	West & Bayne	55.00
12. Economic Impacts of Tourism on the Gold Coast: Gold Coast City (Part Ia) [GCTV3.1]	West & Bayne	55.00
13. Economic Impacts of Tourism on the Gold Coast: Gold Coast Tourism Region (Part Ib) [GCTV#3.1]	West & Bayne	55.00
14. Engagement of the Capital Region Tourism Industry with the Local Community	Kayrooz, Sanders & Ritchie	20.00
15. Farm & Country Tourism on Your Property: stage 1 assessment tool	Fausnaugh et al.	FREE
16. Farm & Country Tourism on Your Property: stage 2 workbook	Higginbottom, Waight & Fausnaugh	85.00
17. Gold Coast Tourism Market Analysis [GCTV#1.1]	Faulkner & Tideswell	41.25
18. Gold Coast Tourism Scoping Study [GCTV#1.2]	Moore Stewart	55.00
19. Gold Coast Tourist Facilities and Infrastructure Audit [GCTV#2.2]	Warnken Jan	41.25
20. Good Living Tourism: lifestyle aspects of food and wine tourism	Sparks et al.	20.00
21. Hinterland Sustainable Tourism Development Study [GCTV#3.4]	Weaver & Lawton	41.25
22. Improving the Yield of Tourism in Regional Areas: the role of visitor information centres	Deery et al.	20.00
23. Improving the Yield of Tourism in Regional Areas: the role of visitor information centres – knowledge management within VICs	Carson et al.	20.00
24. Long Haul Flight Market: its future and implications for Australia over the next 20 years	Murphy, Harrison-Hill, Turner & Zhang	20.00
25. Marketing-Oriented Tool to Assess Destination Competitiveness	March Roger	20.00
26. Mega Trends Analysis of the Gold Coast [GCTV]	Scott Noel	55.00
27. Milk & Cheese Always: the Bhutan vision	Bauer, Brunet, De Lacy & Tshering	55.00
28. Mountain Resorts as Year-Round Destinations: issues and insights	Thomas & Russell	41.25
29. Natural Assets Audit for the Gold Coast Hinterland [GCTV #2.4]	Warnken Jan	41.25



DESTINATION MANAGEMENT continued

NO. TITLE	AUTHORS	AUD \$
30. Nature-Based Tourism in Australia and Beyond: a preliminary investigation	Weaver, Faulkner & Lawton	20.00
31. Our Gold Coast: the preferred tourism future [GCTV#3.5]	Faulkner & Noakes	FREE
32. Positioning the Gold Coast in Domestic Tourist Markets (Part II) [GCTV#2.1]	Harrison-Hill, Fairley & Chalip	41.25
33. Positioning the Gold Coast in International Tourist Markets (Part I) [GCTV#2.1]	Chalip & Fairley	41.25
34. Potential Role of Cultural Tourism on the Gold Coast	Beesley Lisa	20.00
35. PROSPER: an evaluation of tourism's contribution to regional economies	Carson, Macbeth & Jacobsen	20.00
36. PROSPER Pilot Case Study: Woodburn	Jacobsen, Carson, Macbeth & Rose	20.00
37. Public/Private Partnerships for Sustainable Tourism: delivering a sustainability strategy for tourism destinations	De Lacy, Battig, Moore & Noakes	55.00
38. Regional Touring Route Travellers: users' motivations, attitudes and behaviour touring in Queensland and Tasmania	Hardy et al.	
39. Regional Tourism Cases: innovation in regional tourism	Carson & Macbeth	
40. Regional Visitation to Melbourne and Its Metropolitan Parks, Cultural Assets and Bays	Murphy, McDonald & Seiragaki	
41. Rejuvenating a Maturing Tourist Destination: the case of the Gold Coast [GCTV]	Faulkner Bill	41.25
42. Restaurants as a Contributor to Tourist Destination Attractiveness, Phase 1: expert interviews	Sparks, Wildman & Bowen	20.00
43. Restaurants as a Contributor to Tourist Destination Attractiveness, Phase 2: consumer interviews	Sparks, Wildman & Bowen	15.00
44. Restaurants as a Contributor to Tourist Destination Attractiveness, Phase 3: (Pt I) consumer report & (Pt II) market segments (\$35 each)	Sparks, Bowen & Klag	55.00 [x2]
45. Review of Legislation and Administration Controls on the Environmental Management of Tourism Development in China	Ding, Cooper, Huang, Chen & Qiao	35.00
46. Short to Medium Term Gold Coast Tourism Scenarios [GCTV#1.3]	Faulkner Bill	55.00
47. Social Impacts of Tourism on the Gold Coast [GCTV#3.3]	Fredline Liz	41.25
48. Study Tourism on the Gold Coast 2003	Sparks, Fredline & Northrope	20.00
49. Substitution Between Tourism Destinations: an application of discrete choice modelling – short-break destination choices of Sydney residents (Stage 1) and Melbourne residents (Stage 2)	Mules & Huybers	20.00
50. Sustainable Development and Management of Tourism in Moreton Bay	Whitmore & De Lacy	100.00
51. Sustainable Tourism ~ Eliminating Poverty (ST~EP): an overview	Sofield et al.	55.00
52. Tourism Development in the Southern Wheatbelt of Western Australia: from Dryandra Woodland to Dryandra Country	Hughes & Macbeth	20.00
53. Traditional Ecological Knowledge of Wildlife: implications for conservation and development in the Wuyishan Nature Reserve, Fujian Province, China	Boyd, Ren, De Lacy, & Bauer	26.25
54. Visitor Information Centre (VIC) Kit	Sustainable Tourism CRC	220.00
55. Visitor Satisfaction Survey on the Gold Coast [GCTV#2.3]	Sparks Beverley	41.25

EVENT MANAGEMENT

NO. TITLE	AUTHORS	AUD \$
1. The Economic Evaluation of Special Events: a practitioner's guide	Jago & Dwyer	
2. Encore Event Evaluation Kit	Sustainable Tourism CRC	250.00
3. Estimating Demand for a Special Event and the Events Contribution to a Regional Economy	Madden, Groenwold & Thapa	26.25
4. Estimating the Economic Impacts of Festivals and Events: a research guide	Janeczko, Mules & Ritchie	20.00
5. Generic Event Evaluations: the case of two ACT events – Floriade and the FAI Rally	Cegielski et al.	26.25
6. Host Community Perceptions of the Impacts of the Australian Formula One Grand Prix, Melbourne: a comparison of resident reactions in 1999 with 2002	Fredline, Deery & Jago	20.00
7. Host Community Perceptions of the Impacts of Events: a comparison of different event themes in urban and regional communities	Fredline, Deery & Jago	20.00
8. Leveraging a Mega-Event When Not the Host City: lessons from pre-Olympic training	Gardiner & Chalip	20.00
9. National Business Events Study: an evaluation of the Australian Business Events Sector	Deery, Jago, Fredline & Dwyer	89.95
10. National Business Events Study: an evaluation of the Australian Business Events Sector – Executive Summary	Deery, Jago, Fredline & Dwyer	FREE
11. Strategic Business Leveraging of a Mega Sport Event: the Sydney 2000 Olympic Games experience	O'Brien Danny	20.00
12. The Sydney Olympics and Foreign Attitudes Towards Australia	Rivenburgh et al.	20.00

WILDLIFE TOURISM

NO. TITLE	AUTHORS	AUD \$
1. Assessment of Opportunities for International Tourism Based on Wild Kangaroos [WT#17]	Croft & Leiper	35.00
2. Behavioural Responses of Dingoes to Tourists on Fraser Island [WT#27]	Lawrance & Higginbottom	35.00
3. Best Practice and Interpretation in Tourist/Wildlife Encounters: a wild dolphin swim tour example [WT#25]	O'Neill, Barnard & Lee	35.00
4. Biological Basis for Management of Glow-Worm Populations of Ecotourism Significance [WT#21]	Baker Claire	26.25
5. Birdwatching Tourism in Australia [WT#10]	Jones & Buckley	20.00
6. Captive Wildlife Tourism in Australia [WT#14]	Tribe Andrew	20.00
7. Economic, Educational and Conservation Benefits of Sea Turtle Based Ecotourism: a study focused on Mon Repos [WT#20]	Tisdell & Wilson	35.00
8. Economics, Wildlife Tourism and Conservation: three case studies	Tisdell & Wilson	35.00
9. Evaluation of Organised Tourism Involving Wild Kangaroos [WT#18]	Higginbottom et al.	26.25
10. Fishing Tourism: charter boat fishing [WT#12]	Gartside Don	20.00
11. Host Community: social and cultural issues concerning wildlife tourism [WT#4]	Burns & Sofield	20.00
12. Impacts of Birdwatching on Communities and Species: long-term and short-term responses in rainforest and eucalypt habitats	Jones & Nealsen	20.00
13. Indigenous Interests in Safari Hunting and Fishing Tourism in the Northern Territory [WT#8]	Palmer Lisa	35.00
14. Indigenous Wildlife Tourism in Australia: wildlife attractions, cultural interpretation, and Indigenous involvement [WT#15]	Muloin, Zeppel & Higginbottom	35.00



WILDLIFE TOURISM continued

NO. TITLE	AUTHORS	AUD \$
15. International Market Analysis of Wildlife Tourism [WT#22]	Fredline & Faulkner	35.00
16. Kangaroos in the Marketing of Australia: potentials and practice [WT#19]	Hill, Athurson & Chalip	pdf 26.25
17. Negative Effects of Wildlife Tourism on Wildlife [WT#5]	Green & Higginbottom	55.00
18. Positive Effects of Wildlife Tourism on Wildlife [WT#6]	Higginbottom, Northrope & Green	35.00
19. Rangeland Kangaroos: a world class wildlife experience [WT#16]	Croft David	pdf 26.25
20. Recreational Hunting: an international perspective [WT#13]	Bauer & Giles	35.00
21. Reducing the Incidence of Wildlife Roadkill: improving the visitor experience in Tasmania	Magnus, Kriwoken, Mooney & Jones	20.00
22. Role of Economics in Managing Wildlife Tourism [WT#3]	Davis, Tisdell & Hardy	20.00
23. Role of Wildlife Icons as Major Tourist Attractions: case studies – Monkey Mia dolphins and Hervey Bay whale watching	Smith, Newsome, Lee & Stoeckl	+
24. Status Assessment of Wildlife Tourism in Australia: an overview Part I and Part II (\$35 each) [WT#1]	Higginbottom et al.	55.00 [x2]
25. Sustainable Wildlife Tourism Convention: program and abstracts	Sustainable Tourism CRC	pdf FREE
26. Tasmanian Wildlife Tourism Inventory: developing an inventory of wildlife viewing opportunities [WT#26]	Kriwoken, Lennox & Ellis	pdf 26.25
27. Terrestrial Wildlife Viewing in Australia [WT#9]	Higginbottom & Buckley	pdf 26.25
28. Tourism Based on Free-Ranging Marine Wildlife [WT#11]	Birtles, Valentine & Curnock	20.00
29. Tourism Classification of Australian Wildlife (includes Excel spreadsheet) [WT#7]	Green, Higginbottom & Northrope	35.00
30. Trout Tourism: investigating the growth potential for international and national trout tourists to Tasmania [WT#24]	Franklin & Sheen	26.25
31. Understanding Tourism Wildlife Interactions: visitor market analyses	Saltzer & Moscardo	20.00
32. Understanding Visitor Perspectives on Wildlife Tourism [WT#2]	Moscardo, Woods & Greenwood	35.00
33. Wildlife Tourism: impacts, management and planning	Higginbottom Karen	89.95

ENVIRONMENTAL SYSTEMS

NO. TITLE	AUTHORS	AUD \$
1. Best Practice Model for Low Impact Nature-Based Sustainable Tourism Facilities in Remote Areas	Beyer et al.	20.00
2. Effectiveness of Environmental Education for Reducing Pollution from Recreational Vessels	Warnken & Pratt	+
3. Energy Auditing and Estimating Greenhouse Gas Emissions for Australia's Tourist Accommodation Sector	Warnken & Bradley	pdf 26.25
4. Evaluation of ADDAMS Computer Program Modules Relevant to Disposal of Maintenance Dredging Spoil from Marinas and Small Boat Harbours	Morris Peter	35.00
5. Geographic Distribution of Renewable Energy Sources for the Tourism Industry in Remote Areas of Australia	Baldock et al.	+
6. Geotechnical Compressibility and Consolidation Parameters and Correlations for Remoulded Fine-Grained Marine and Riverine Sediments	Morris & Lockington	35.00
7. Green Globe 21 Designing Tourism Infrastructure: steps to sustainable design	Hyde & Law	pdf 15.00
8. Green Guide to 4WD Tours	Buckley Ralf	pdf FREE
9. Green Guide to Blue Seas	Rainbow, Buckley, Byrnes & Warnken	pdf FREE
10. Green Guide to Scuba Diving Tours	Rainbow, Warnken & Buckley	pdf FREE
11. Green Guide to Whale Watching Tours	Buckley, Rainbow & Lawrence	pdf FREE
12. Green Guide to White Water Tours	Buckley Ralf	pdf FREE
13. Human Waste Contamination at Huts and Campsites in the Back-Country of Tasmania	Bridle, Kirkpatrick & Von Platen	20.00
14. Investigation into the Concept of & Factors Leading to Impact Creep and its Management	Newsome & Smith	+
15. Integrated Turfgrass Management Systems	Hu, Phillips, Sivakugan & Wang	20.00
16. Land and Ocean Disposal of Sediments Dredged from Marinas and Small Boat Harbours: modelling of ocean disposal at the Port of Hay Point	Morris Peter	20.00
17. Land and Ocean Disposal of Sediments Dredged from Marinas and Small Boat Harbours: modelling of ocean disposal at the Port of Mackay	Morris Peter	20.00
18. Land and Ocean Disposal of Sediments Dredged from Marinas and Small Boat Harbours: modelling of ocean disposal at the Port of Townsville	Morris Peter	20.00
19. Land and Ocean Disposal of Sediments Dredged from Marinas and Small Boat Harbours: modelling of ocean disposal at the Port of Weipa	Morris Peter	20.00
20. Modern Approach for Water Renewal in Single Toilet Systems Used on Trains, Boats, Coaches and Motor Homes	Kavanagh Lydia	20.00
21. Modification of Dredged Sediments to Produce Useful Product by Heating to High Temperatures: literature review	Morris & Wong	20.00
22. Ocean and Land Disposal of Sediments Dredged from Marinas and Small Boat Harbours: geotechnical aspects	Morris Peter	20.00
23. Recent Dredging Projects in Sensitive Areas in Queensland	Voisey & Apelt	pdf 41.25
24. Ship Sourced Pollutants from Small to Medium Recreational & Tourist Vessels	Warnken, Teasdale & Dunn	+
25. User's Guide for MSDOS-Based ADDAMS Program Modules	Morris Peter	20.00
26. Water Management and Sustainability at Queensland Tourist Resorts	Kavanagh Lydia	pdf 26.25

ECONOMIC MODELS

NO. TITLE	AUTHORS	AUD \$
1. Australian Tourism Businesses Accreditation: investigating the factors impacting the uptake of the ATAA Accreditation Standard in Australia	Carlsen, Jago, Harris & De Silva	+
2. Australian Tourism Marketing Expenditure Elasticity Estimates	Kulendran & Divisekera	+
3. Benchmarking Caravan and Tourist Park Operations	Hayllar, Crilley & Bell	+
4. Catalogue of Local Level Data Collection Initiatives Across Australia + 'Know Your Patch' Kit	Carson & Richards	+
5. Community Titled Accommodation Used for Visitor Purposes in Queensland	Ardill et al.	20.00
6. Creating Tourism Knowledge: a selection of papers from CAUTHE 2004	Cooper, Arcodia, Solnet & Whitford	35.00

ECONOMIC MODELS continued

NO. TITLE	AUTHORS	AUD \$
7. Customer Perspectives on Service Failures in the Tourism & Hospitality Industry	Sparks Beverley	20.00
8. Development of a Question Bank for Monitoring Visitor Satisfaction	Sanders et al.	 20.00
9. E-Commerce in Tourism: use of websites by small regional and urban tourism enterprises	Davidson & Burgess	20.00
10. Economic Impacts and Benefits of Tourism in Australia: a general equilibrium approach	Dwyer, Forsyth, Spurr & Ho	20.00
11. Environmental Tourism Awards: encouraging best practice environmental management?	Foxlee Jasmine	 26.25
12. Identification of Innovative Strategies to Meet Visitor Needs: 3 & 4 star tourism accommodation in Tasmania	Beall & Roberts	20.00
13. Key Elements Contributing to Effective and Sustainable Visitor Centres: an evaluation of the Strahan Visitor Centre, Tasmania, Australia	Fallon & Kriwoken	 26.25
14. Minimum Dataset (MDS) Specification for Monitoring Engagement of Indigenous Enterprises in Tourism	Carson, Beattie & Buultjens	20.00
15. Motel Makeover Guide: renovating 3 & 4 star motels in regional Australia	Beall, Roberts & Jago	89.95
16. New South Wales Tourism Satellite Account	Dwyer et al.	20.00
17. Public Liability in the Australian Tourism Industry: risk exposure profile and legal responsibilities	Parfitt, Arup, Morgan & Wilks	 15.00
18. Recognition and Management of Emotional Labour in the Tourism Industry	Anderson, Provis & Chappel	 20.00
19. Regional Tourism Modellings: the South West Tapestry	Walker et al.	20.00
20. Restaurant and Catering Australia 1998 Benchmarking Survey	Sparks, Tomljenovic, Collie & Morey	20.00
21. Service Providers' Perspectives on Service Failures in the Tourism & Hospitality Industry	Sparks & McColl-Kennedy	20.00
22. Small and Medium Tourism Enterprises: the identification of good practice	Breen, Bergin-Seers, Jago & Carlsen	35.00
23. Sustainable Tourism: a critical analysis	Weaver & Lawton	20.00
24. Ten Years of Tourism Research: CAUTHE conference proceedings from 1993 to 2002 [CD only]	CAUTHE	50.00
25. Tourism and the Competition for Discretionary Expenditure	Crouch et al.	35.00
26. Tourism Disasters: towards a generic model	Faulkner Bill	20.00
27. Tourism Research in Australia	Scott Noel	20.00
28. Tourism Risk Management for the Asia Pacific Region: an authoritative guide for managing crises and disasters	Wilks & Moore	100.00
29. Travel Agents in Australia: a review	Rutledge, Black, Clarke & Bauld	20.00
30. Vision for Foodservice 2010	Roberts, Deery & Hede	 FREE

PROTECTED AREA MANAGEMENT

NO. TITLE	AUTHORS	AUD \$
1. Assessment of the Economic Value of Recreation and Tourism in Western Australia's National Parks, Marine Parks and Forests	Carlsen & Wood	35.00
2. Attitudes and Behaviour of Ecotourists in Lamington National Park	Weaver & Lawton	 26.25
3. Best Practice in Strategic Park Management: towards an integrated park management model	Inglis, Whitelaw & Pearlman	20.00
4. Characteristics of Interstate and Overseas Bushwalkers in the Arthur Ranges, South West Tasmania	Grubert & Kriwoken	 26.25
5. Climate Change and the Plant Communities of the Kosciuszko Alpine Zone in the Australian Alps [MT#1]	Pickering & Armstrong	20.00
6. Collection, Storage & Application of Visitor Use Data in Protected Areas: guiding principles & case studies	Wardell & Moore	35.00
7. Contextual Analysis for Applying Persuasive Communication Theory to Managing Visitor Behaviour: scoping study at Port Campbell National Park	Beeton, Weiler & Ham	20.00
8. Developing Indicators for the Sustainable Management of Visitor Use of Protected Areas in Australia: a scoping project	Tonge et al.	20.00
9. Economic Impact of Selected National Parks in North-Eastern New South Wales	Buultjens & Luckie	35.00
10. Economic Values of Tourism in the Australian Alps	Mules, Faulks, Stoeckl & Cegielski	20.00
11. Effects of Tourism on Fraser Island's Dune Lakes	Hadwen, Arthington, Bunn & Mosisch	20.00
12. Estimating the Value of Tasmanian National Parks to Park Visitors	Madden, Groenwold & Thapa	 26.25
13. Fenner Conference 2001 – Nature Tourism and the Environment: abstracts	Buckley Ralf	 FREE
14. Impacts of Cruise Ship Turbulence on Benthic Communities: case study in Tasmania's south-west	Ellis, Barrett & Schmieman	35.00
15. Impacts of Human Waste Disposal in the Back-Country Areas of Tasmania	Kirkpatrick & Bridle	20.00
16. Impacts of National Park Visitation on Rural Economies and Government Revenue in Queensland: Girraween, Eungella, Daintree and Carnarvon	Lindberg & Denstadli	20.00
17. Improving the Tourist Experience: evaluation of interpretation components of guided tours in national parks	Armstrong & Weiler	20.00
18. Managing People in Australian Parks – 1. Visitor Entrance & Camping Fees	Buckley, Witting & Guest	35.00
19. Managing People in Australian Parks – 2. Commercial Operations Management	Buckley, Witting & Guest	55.00
20. Managing People in Australian Parks – 3. Risk Management and Public Liability	Buckley, Witting & Guest	35.00
21. Managing People in Australian Parks – 4. Asset Management	Buckley, Witting & Guest	35.00
22. Managing the Kosciuszko Alpine Area: conservation milestones and future challenges [MT#3]	Worboys & Pickering	 26.25
23. Natural Partnership: making national parks a tourism priority	Griffin & Vacaflores	20.00
24. Regulation of Summer Tourism in Australian Mountain Conservation Reserves [MT#2]	Hill & Pickering	20.00
25. Research on Australia's High Country 1999-2001	Pickering, Green & Bridle	 41.25
26. Study of Visitor Use and Satisfaction in Mungo National Park	Archer & Griffin	20.00
27. Tourism and Protected Areas: partnerships in principle and practice	Buckley & Sommer	 15.00
28. Visiting the Kosciuszko Alpine Area: visitor numbers, characteristics and activities	Johnson & Growcock	20.00
29. Visitor Monitoring in Mountain Parks and Resorts	Thomas, Triandos & Russell	 35.00
30. Visitor Study 1999 – 2000: Northern New South Wales National Parks	Griffin & Archer	35.00
31. Visitor Use and Satisfaction in Barrington Tops National Park	Archer & Griffin	20.00

DARWIN

NT Coordinator
Ms Alicia Boyle
Tel: + 61 8 8946 7267
alicia.boyle@cdu.edu.au

PERTH

WA Coordinator
Dr Diane Lee
Tel: + 61 8 9360 2616
d.lee@ Murdoch.edu.au

ADELAIDE

SA Coordinator
Prof Graham Brown
Tel: +61 8 8302 0313
graham.brown@unisa.edu.au

MELBOURNE

VIC Coordinator
Prof Betty Weiler
Tel: +61 3 9904 7104
Betty.Weiler@BusEco.monash.edu.au

HOBART

TAS Coordinator
Adjunct Prof Malcolm Wells
Tel: + 61 3 6226 7686
Malcolm.Wells@utas.edu.au

CANBERRA

ACT Coordinator
Dr Brent Ritchie
Tel: +61 2 6201 5016
Brent.Ritchie@canberra.edu.au

CAIRNS

NQ Coordinator
Prof Bruce Prideaux
Tel: +61 7 4042 1039
bruce.prideaux@jcu.edu.au

BRISBANE

Managing Director - STS
Mr Stewart Moore
Tel: +61 7 3321 4726
stewart@crctourism.com.au

BRISBANE

Qld Coordinator
Mr Noel Scott
Tel: +61 7 3381 1024
noel.scott@uq.edu.au

LISMORE

NSW Coordinator
Regional Tourism Research
Dr Jeremy Buultjens
Tel: +61 2 6620 3382
jbuultje@scu.edu.au

SYDNEY

Sustainable Destinations
Mr Ray Spurr
Tel: +61 2 9385 1600
r.spurr@unsw.edu.au

NATIONAL NETWORK



INDUSTRY PARTNERS



See yourself in Canberra
CAPITAL REGION



UNIVERSITY PARTNERS



THE UNIVERSITY OF
NEW SOUTH WALES



SPIN-OFF COMPANIES



tourism business knowledge



SUSTAINABLE TOURISM



CRC

CRC for Sustainable Tourism Pty Ltd ABN 53 077 407 286
PMB 50 Gold Coast MC
Queensland 9726 Australia
Telephone: +61 7 5552 8172 Facsimile: +61 7 5552 8171
Chairman: Sir Frank Moore AO
Chief Executive: Prof Terry De Lacy
Director of Research: Prof Leo Jago

Website: www.crctourism.com.au
Bookshop: www.crctourism.com.au/bookshop
Email: info@crctourism.com.au



An Australian Government Initiative